

## Patient Information Handout Sheet

Our practice has decided to outsource our medical reporting to Medi2data, who will process your medical report using their system, eMR.

### Who are Medi2data?

Medi2data is an NHS digital accredited company who have developed a digital system called eMR which enables the production of digital, GDPR-compliant medical reports.

The software interfaces with our GP practice's system to extract medical records to be included in Medi2data's reports. eMR empowers patients to easily see and share their medical data, allowing them to stay in control of their records.



### Patient Information

Our practice outsources our medical reporting process to Medi2data.

To speak to Medi2data regarding your report, please contact their reports team directly via Live Chat, or email at [reportqueries@medi2data.com](mailto:reportqueries@medi2data.com)

The Live Chat is accessible on Medi2data's website, <https://www.medi2data.com/>, by selecting the speech bubble in the bottom-right corner of the page. Choose option 3 - "I'm looking for a status update on a report" - and you will be connected to an operative promptly.

If you have any concerns regarding your data, please call the Medi2data support team on 0333 3055 774 and select option 4, or email via [connect@medi2data.com](mailto:connect@medi2data.com)